

Smartphone Repair Center

515 Milwaukee Ave. Glenview, IL 60025

www.smartphonefixcenter.com

(847) 730-3413

FIX BY MAIL IN FORM



Customer Name: _____

Customer Address: _____

City, State, Zip: _____

Customer Contact #: _____

Customer Email Address: _____

Phone Make & Model: _____

Phone Serial Number (ESN or IMEI): _____

Please describe the problems you're having with your phone: _____

Note:

1. Please carefully package your phone in small box or padded envelope. Also request for a delivery confirmation or tracking number for your shipment, to insure your package was safely delivered.
2. Please send only your PHONE and BATTERY (DO NOT send your charger, SIM card, phone case or memory card. We are not responsible for any additional items that you mail in.
3. We will contact you within 24 hours of receiving your device to provide you with an estimated cost of repair and service. Upon your approval and receiving payment, we will perform the repair necessary for your device and ship it back to you immediately. If for some reason, you change your mind and decide not to repair your device, a \$25 diagnostics fee/shipping and handling fee will be charged to ship your device back to you .

Customer's Signature X _____ Date: _____

We also accept cashiers check and money orders

